

BOOKING

- All bookings should be made by completing the individual booking form with a deposit of 25% of the full course fee, or if less than 4 weeks prior to the commencement of the course and/or a 'Skills Clinic' booking then the full fee is payable upon booking. Any remaining course fees are payable upon commencement of the course.
- Courses cannot be run for under 18 year olds unless they are accompanied for the duration of the course by their parent or guardian.

CANCELLATION

- If the customer cancels a course/course place less than 4 weeks prior to the commencement of the course, the entire courses fees are non-refundable. Where a customer cancels a course/course place more than 4 weeks prior to the commencement of the course, 25% of the total course fee will be payable.
- If Mountain Aspirations cancels a course the customer is entitled to either another booking on a different date or a full refund of all monies paid to us. In all cases liability will only extend to the refund of monies received.

LIABILITY

- Mountain Aspirations is not under any liability whatsoever in respect of loss or damage to personal property, not caused by the negligence or default of Mountain Aspirations or associates while attending the course.

INSURANCE

- Course fees do not include insurance against cancellation, personal injury, loss or damage, which is not caused by the negligence or default of Mountain Aspirations or its associates.

SAFETY AND PARTICIPATION

- All bookings are made on the basis that the customer will strictly observe the safety instructions given by Mountain Aspirations staff. If you choose to ignore the advice of Mountain Aspirations staff you do so at your own risk and forfeit a duty of care from the instructor.
- Mountain Aspirations reserve the right to exclude any customer from the planned activity if their actions are thought to endanger themselves, other customers or the instructor. No refund of fees will be payable to anyone so excluded.
- You need to be fully aware that climbing, mountaineering and associated activities involve an element of risk and accept that you may be injured or even killed whilst undertaking such activities. Whilst undertaking a course helps to minimise these risks through developing your skills, it does not eliminate them. Adventurous activities do involve the acceptance of risk and of responsibility for the consequences of one's actions.
- Climbing, mountaineering and associated activities can be weather dependent and whilst every effort will be made to meet your course aims, this will not always be safe or practical. In this event every effort will be made to offer suitable alternatives, but no refunds will be available.

MEDICAL CONDITIONS AND FITNESS

- Mountain Aspirations should be informed of any medical conditions or injuries at the time of booking. Customers should understand that climbing, mountaineering and associated activities can be physically and mentally demanding.

EQUIPMENT

- All course fees include the use of specialist equipment. You may wish to use your own equipment and are welcome to do so. Mountain Aspirations reserve the right to examine specialist equipment and exclude it from use if appropriate.

TRANSPORT

- You may be required to use your own vehicle during the course (if you have one).

